

Learner Withdrawal and Refund Policy

Circumstances	Tuition refund	Note
Permanent withdrawal		
<p>A learner may withdraw before the start date of her/his first course.</p>	<p>A domestic learner is eligible for a full refund of invoiced fees less \$500 or 10% of the tuition fees received, whichever is the lesser amount.</p> <p>An international learner is eligible for a full refund of invoiced fees less 25% or any portion thereof determined by the academy based on specific costs incurred.</p> <p>An international learner is eligible for a full refund of invoiced fees less \$575.00 if the learner had their visa declined.</p>	<p>The refund form must be signed and received before the start date.</p>
<p>Within eight calendar days for domestic learners or within ten working days for international learners.</p>	<p>A domestic learner is eligible for a full refund of invoiced fees less \$500 or 10% of the tuition fees received, whichever is the lesser amount.</p> <p>An international learner is eligible for a full refund of invoiced fees less 25% or any portion thereof determined by the academy based on specific costs incurred.</p>	<p>The refund form must be signed and received before the eight-day period or the ten working day period has elapsed for the standard refund to take place.</p>
<p>A domestic learner may withdraw after eight calendar days from the start of the first course or an international learner may withdraw after ten working days from the start of the first course.</p>	<p>A domestic learner is eligible for a refund for all tuition paid for courses the learner has not started.</p> <p>No refunds are available in most circumstances for international learners. A refund may be applied for on compassionate grounds. Refunds on compassionate grounds may be granted at the discretion of the Board of Directors.</p>	<p>A domestic learner is eligible for a refund for all tuition paid for courses the learner has not started.</p> <p>No refunds are available in most circumstances for international learners. A refund may be applied for on compassionate grounds. Refunds on compassionate grounds may be granted at the discretion of the Board of Directors.</p>